



What to Watch

**MEDICARE GROUND
AMBULANCE DATA
COLLECTION PROJECT -
IS YOUR AGENCY ON
THE LIST?**

**.....
CMS WAIVER FOR
TREATMENT IN PLACE -
REQUIRED COMMUNITY
WIDE PROTOCOLS**

Billing Best Practices

EMS Manager's Training by DPHHS

Leslie presented a 90-minute training session on "Billing Best Practices" for EMS Managers. She covered billing-related topics ranging from trip report documentation to policy development to fee schedules and setting rates. The general response was that this was instructive and helpful for day-to-day management as well as overall policy development for EMS agencies with regards to billing. There were many of you there, but if you missed it and are interested in the content, we are putting together a video training for our clients covering the same information.

EMS Spotlight

I was born and raised in Waukesha, WI. I have three younger siblings. My family lives in Whitefish now, while I reside in Columbia Falls. We moved here together in 2014 when I was 15 years old. I graduated from Whitefish High School in 2017. I attended Flathead Valley Community College immediately afterwards (Fall 2017) and obtained my EMT license.

I spent a few years as a volunteer at Whitefish Fire Department and gained lots of valuable experience from the great group of providers they have. I was accepted into the paramedic program in Fall 2018 and graduated in August 2019. I obtained my medic license a week later.

I was hired on to Three Rivers EMS near the end of August 2019 and got promoted to a full-time medic position after a year of working in a part-time role. My coworkers are incredible and I've formed many great relationships with them and other providers in this area. Now, I am currently attending the nursing program at FVCC and continuing to work towards achieving my goals in the medical field.

Highlights:

As a paramedic and provider in the medical field, I gain a lot of satisfaction from serving this community and taking care of a wide variety of patients. This profession has already taught me many valuable life lessons.

Despite being new to the field, I've already been humbled multiple times in my career.

This has allowed me to learn from mistakes and grow as a provider. That process is ever-changing and never stops. The EMS field is a very exciting, intense, and diverse profession. It has given me a wonderful opportunity to save lives and make a difference in this community. I am very grateful and blessed to serve a role in the medical field and look forward to seeing where this journey leads in the future. The experience has been invaluable and I pride myself in working to become the best care provider I can be.



Spencer Moore - Three Rivers EMS

Certifications:
Paramedic, BLS,
ACLS, PALS, AMLS,
PHTLS

Years of Service: 2