

# JUNE 2019

# PINTLER BILLING SERVICES

## Quarter Two Newsletter



### COMPLIANCE CORNER BY JODI PAINE, CACO

Your service can improve compliance by striving to have complete and accurate signature forms for every patient transported.

**\*Patient name and date of transport need to be filled out on the top and crew members need to sign & print their names on the bottom of every signature form.**

**SECTION I** If the patient is capable of signing, they sign and date this in this section. If signature is illegible, a crew member signs as a witness.

**SECTION II** If the patient is incapable of signing and there is a representative for the patient available, they sign, date, and print their name in this section. The reason the patient cannot sign must be documented and the relationship of the signer must be noted in checkboxes.

**SECTION III** If the patient is incapable of signing and there is not a representative for the patient available, a representative from the hospital can sign, and then print their name and credentials in this section. The name of the hospital, time of hand off, and reason the patient cannot sign must be documented. A crew member must also sign and print their name and credentials to attest to this information.

## EMS WEEK CELEBRATION

May 20-24 was EMS week, and EMS agencies around the state and country celebrated the important work that is done on the ground by volunteers and paid professionals alike. We were proud to help sponsor a luncheon in Helena, where the state honored people in the EMS community of Montana. Several awards were bestowed honoring the different aspects of service within the EMS field, including Supporter of the Year, Volunteer Provider of the Year, Career Provider of the Year, and EMS Service of the Year.

It is so fitting that an entire week is designated for this celebration, and we were thrilled to participate in the State's acknowledgement ceremony. Please remember how much you are appreciated and revered for the difficult work that you do.

## EMT SPOTLIGHT: DAWN HARVEY



### DAWN HARVEY

**YEARS OF SERVICE:** 14, with Beaverhead EMS/certified since 1992.

**CERTIFICATIONS:** Advanced EMT (State and Nationally Certified), American Heart Association CPR Instructor, American College of Sports Medicine Certified Exercise Physiologist

#### Dawn's Background

"I was born and Raised in Eastern Montana and attended college at Montana State University, graduating in 1993. While there, I took an EMT class from Hall's Ambulance and got licensed in 1992. After graduation, my husband and I moved to Idaho and I became a volunteer with the Kimberly Quick Response Unit, just outside of Twin Falls. We moved to Utah in 1999 and had two children while there. I did not work in EMS during my time in Utah, but kept my certification current. We moved back to Montana in 2004 and I became involved with Beaverhead EMS in 2005, just before having my 3rd child. Over the years, I have been Secretary and Treasurer of the group several times and work regular day and night on call shifts. I also keep our crew certified and proficient in CPR skills.

#### Highlight of Working in EMS for Dawn

"The feeling of family that comes from working with a group of people over the years can't be beat. It is always comforting to know someone has your back."

"Save one life, you're a hero.  
Save one hundred lives, you're an EMT."



## REVALIDATION/MEDICARE ENROLLMENT TIPS

In most communities, if not all, Medicare is the largest payer by volume of patients. Medicare also has strict guidelines for enrollment and revalidation, which are required for reimbursement. If the revalidation work is not done by the deadline, Medicare will suspend your enrollment, and any transports done for Medicare patients will not be able to be billed or processed. Due to this combination of factors it is extremely important to be aware of your standing with Medicare.

1. A revalidation of enrollment is required every 5 years. This includes an application requirement as well as a fee to be paid.
2. PECOS (Provider Enrollment, Chain, and Ownership System) website is the recommended method for interacting with CMS regarding your enrollment. As your billing partner, we can connect with you on PECOS after you have created an account on this site, and work as a surrogate on your behalf.
3. Any changes to your enrollment must be reported to CMS within 90 days, with the following exceptions: 1) any change in board members, chief or EMS director, or anyone involved in "Ownership", 2) a change in address, or 3) an adverse legal action should be reported to CMS within 30 days/
4. We monitor the revalidation due date for our clients, and will work closely with you to complete the required process before the deadline.

If you'd like to talk with us about your enrollment, revalidation assistance, or general questions about how to interact with Medicare, go to [www.pintlerbillingservices.com](http://www.pintlerbillingservices.com), take a look around, then click on the Contact Us button to submit your request, or call us at 866-340-2505.



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